

PERRY COUNTY BOARD OF DEVELOPMENTAL DISABILITIES

PROVIDER SUPPORTS GUIDE

Making connections to help and support you

Perry County Board of Developmental Disabilities PCBDD

NEED HELP? WE'RE HERE FOR YOU 

Contact your Service and Support Administrator (SSA)

View staff directory and contact information by [clicking here](#)

Get assistance with:

- Caseload Questions
- Ohio Individual Service Plan
- Policy & Process Questions
- Planning
- Schedule & Service Changes

Kayla Mildenstein

SSA Assistant

Ph: 740-343-7142

Email: k.mildenstein@perrydd.org

- Brittco Support
- Provider Referrals
- Ohio Individual Service Plan (OISP) Distribution

Chuck Davis

SSA Director

Ph: 740-684-2069

Email: c.davis@perrydd.org

- SSA Concerns
- Communications, Meeting Requests, Reports, etc.

PerryDD.org

Kaylee Banks

Waiver Specialist

Ph: 740-343-7140

Email: k.banks@perrydd.org

- Medicaid Services System (MSS)
- Payment Authorization for Waiver Services (PAWS)
- Billing Errors
- Local Funding / Billing
- Medicaid Waivers & Rule

Mid-East Ohio Regional Council MEORC

CONTACT 

Lacie James

Provider Support Coordinator

Ph: 740-501-0364

Email: ljames@meorc.com

- **ANYTHING** related to provider certification & responsibilities, including but not limited to:
 - Certification
 - Customized Training
 - Billing Issues
 - Provider Compliance Mastery

Refer to Provider Services Online Catalog

Pennie Chappell

Provider Resource Manager

Ph: 740-501-0553

Email: pchappell@meorc.com

meorc.com

Ohio Department of DD DODD

CONTACT 

Provider Support

Ph: 800-617-6733

- Provider Certification
- Provider Compliance
- Medicaid Services System (MSS) & Payment Authorization for Waiver Services (PAWS) Issues
- Website Login Issues

DODD.ohio.gov



601 Senior Drive,
New Lexington, OH 43764
Ph: 740-342-3542 Fax: 740-342-1081

To report abuse/neglect: 740-605-7746

*In accordance with the ADA, this publication is available in alternative formats.
To request accommodations, contact Lindsey Jago-Fouts at ljago@perrydd.org.*