

Provider Search

Individuals with a waiver and/or their guardians have the right to choose any qualified and willing provider from among those available anywhere within Ohio.

If the individual or guardian wants to choose a provider and knows which provider is desired, he/she should inform their Service and Support Administrator (SSA).

The SSA will then:

- Schedule an Individual Service Plan (ISP) meeting to plan specific waiver services
- Complete an ISP/Payment Authorization for Waiver Services (PAWS) and set a start date for services
- Provide a written copy of the hearing rights

If the individual or guardian does not know which provider to use, the SSA can assist in selecting a provider by:

- Telling the individual or guardian about the [Ohio Department of Developmental Disabilities \(DODD\)](#) website, and how it can help one select an approved Home and Community Based Service (HCBS) provider based on service needs.
- Helping the individual or guardian use the website including the option of creating an online profile to store service preferences, funding source, and other information to share with prospective providers. This also allows one to save information on providers to consider.
- Providing the individual or guardian with the department's "[Service Provider Interview Guide](#)".
- Providing the individual or guardian objective information about providers, including reports of provider compliance reviews, plans of correction submitted by providers, and any information about services offered by the provider to meet the unique needs of a specific group of individuals such as aging adults, an individual looking for an art program, or individuals with intense medical or behavioral needs.
- Referring the individual to consumer advocacy groups for more information about providers.
- Setting up interviews with any of the providers the individual or Guardian wants to talk with before making a final choice.

Once a final choice is made, the SSA will schedule and complete the Individual Service Plan (ISP) with the team, establish a start date for services and provide a written copy of the state hearing rights.

Instructions for using the Department of Developmental Disabilities Provider Search:

- Visit the [Ohio Department of Developmental Disabilities Provider Search webpage](#)
- Click “Start a Search” on the right of page
- Now answer questions 1 – 4 and then click on “Search” and the results will appear