

Annual Strategic Planning Survey Results 2019

Strengths - What does the Perry CBDD do really well?

RESPONSES

Follow through with goals

Communication

Communicate

Being supportive to their clients

Perry Co BDD listens to the families really well, hears the needs and does their best to meet those needs. Also, as a parent, I have felt, heard & believed, and that has not been our experience with most agencies, therapist, etc. Lastly, they have gotten to know our kids, including their interests & demeanor, and celebrate who they are, while at the same time helping them with their struggles.

Working with people like me

Being good to the men and women workers. Taking them to outings.

Communication

Open communication with clients. Always willing to accommodate with us. Willing to change if something isn't going as planned. Our Help Me Grow correspondent is amazing. I feel at ease with her and that if my house isn't spotless that she doesn't judge me/our family. My sons love her (twins) even though she only sees one of them.

Provide opportunities for our elderly and disabled population. Provides alternatives to their life styles.

This is the first year my son has used Perry CBDD. He went to Summer Camp. It was great. Transportation was provided. I had great communication with staff and they really seem to care about the kids. Ethan loved it.

I feel they communicate really well with families and gets the help people need quickly and adequately

Connect with people

support individuals

Helping other out and treating them good.

They do a great job. They are caring. They treat everyone well. They react well to many different situations.

Case Managers does a really good job.

Taking the time to understand me. Always learning knowing what, it's fun. Doing work or other stuff on my own.

They check on reports from parent's and try to resolve the problem.

Listen to the wants & needs of people with DD. They provide great case managers to help caregivers do a better job.

Nice question. They try with there very best of my records about any kind of information.

Work with the client and family

Works very well with service providers. Tries to be supportive of Individuals, families, and providers. Willing to listen to proposals and sometimes provide services that may be a little outside the box.

Getting more clients out in the community

Maintain good relationships with its enrollees.

Listen to clients

They provide services for their clients that are needed. They also make sure their clients needs are met

Weaknesses - How can the Perry CBDD do a better job?

RESPONSES

More communication

Continue what they are doing. Doing a great job

Outreach

I can't think of a specific weakness. Everyone I've come in contact with seems very eager to do what is needed to meet the needs of those enrolled in DD. That being said, I have to believe a number of those clients have experienced trauma of some kind so the more trauma-informed everyone can be, the better served everyone will be.

Nothing

I would love to be able to have more than one home visit a month. Seems like things hangs a few days after a she's been here. And we wait a month to update on the change.

No concerns at this time.

Everything is satisfactory and doesn't need improvement.

Nothing

Staff could work a little more on communication. They would work together better as a whole.

When on a waiting list not take several years to get help when change is hard!

Trying not to over think so much. Working on not repeating myself so much.

Staying on the problems such as bullying and taking advantage of someone meaning one client to another not the workers.

At this day and age it really doesn't matter.

Can't think of anything

Keep SSAs on staff for a long time so they really get to know Individuals, families, and providers. Employment turn-over and recruiting new staff is a problem everywhere, but seemingly a little worse in the DD field.

Better communication between staff and client.

Send out a monthly newsletter, especially regarding board meetings.

Can't think of any at this time.

They are fantastic

Follow through with commitments to answer questions

Ensure their workers have all the necessary information and equipment to take care of their clients.

Opportunities - What other services or programs should the Perry CBDD be providing?

RESPONSES

Programs are very good

Not sure

Not known

More respite! :) I would love to see an occasional (quarterly, maybe?) event like day camp, except on a Saturday, so the kids can maintain connection with the other kids as well as the counselors/adults.

Help with food

We have used you for my daughter and now my son. I wish your name was out there more. I was working when I had my daughter and I always thought Help Me Grow was for low income. I didn't realize that everyone could use your services. So better marketing or getting your name out there.

No concerns at this time.

None that I can think of

Helping others get outside jobs.

I cannot think of anything

More activities for the clients that are a little higher functioning

Whatever we need to do.

I have no idea their programs are all good maybe one on one council.

Housing and other programs. Activities

More outings in the community

Continue working to help Individuals become more included in the general Perry County community. It would be nice if there was some big annual event for the entire Perry County community that was sponsored by PCBDD and included many Individuals in helping positions, but the community really loved coming. Like the Perry County Fair, the Gun Bash, or something of that magnitude that, on the surface, had nothing to do with DD, but there were lots of Individuals helping. Maybe a little crazy as an idea.

Not sure

Making more support groups available.

Don't know of any

Transportation to jobs and evening outings

Summer relief for parents with school-age (includes pre-dschool) children

I think they are on track with their current programs.

Threats - What should the Perry CBDD be worried about?

RESPONSES

Not aware of any

Unsure

NA

I can't think of anything.

Nothing

I'd say community lack of knowledge that your services are for everyone. I think if more knew of your services the more you'd be used.

Just continue to provide care and respect to the clients. Thank you

Nothing that I know of I've never heard anything negative.

Money

I cannot think of anything.

N/A

The difference in what someone can be tell you or a person saying to them can be taken the wrong way.

Some disable person's are smart enough to take advantage of other's and play on there weaknesses.

Keeping all things confidential. Quit telling something comes up good about a person's disabilities.

The staffing shortages experienced by many providers. Future state, Federal, and local levy funding. The aging DD population that will require increased expenditures for services.

Continue to stay aware of the cyber scams that may target disabled people

Funding being cut.

Don't know of any

Money what we all worry about

Regional trauma especially the impact of the widespread drug abuse concerns

Burnout for their workers. Their job can be mentally stressful more than physical. The workers have to go through a lot to ensure their clients are being taken care of.